



Policy

(The Art and Science of the Organisation)

SOALHEIRO INTEGRATED MANAGEMENT SYSTEM (IMS)

We hope to use the **Soalheiro IMS** to achieve our **Vision**, conduct operations in line with our **Mission** and share our **Values** and **Positioning**.

Vision: To ensure Soalheiro is present for life's "little" moments, in a simple way but one that carries emotional significance.

Mission: To spread the thrill of Alvarinho around the world through the Soalheiro brand.

Values: Quality, Consistency, Tradition, Innovation, Nonconformity, Terroir, Economic, Social, and Environmental Sustainability.

Positioning: A Family Business (Soalheiro Families) specialising in Alvarinho. A pioneer (1st Brand of Alvarinho in Melgaço) with a vocation for the Horeca sector. Producing an Alvarinho value brand, we are leaders when it comes to innovation using the Alvarinho grape variety, having gained both national and international recognition.

Our **commitment to the Environment, Food Safety and RDI - Research, Development and Innovation** is what motivates us to follow good practices and appropriate policies when managing Soalheiro:

1. To comply with statutory and regulatory customer requirements, which are contained within the principles of RDI, when managing communications throughout the company's organisational structure, in liaising with authorities, as well as meeting food safety and environmental compliance obligations;
2. To continuously improve the effectiveness and efficiency of Soalheiro's Integrated Management System (IMS) in accordance with the following norms: NP EN ISO 22000, NP EN ISO 14000 and NP 4457 (Based on the OECD's Oslo Manual);
3. To ensure that only products that meet food safety regulations are placed on the market;
4. To ensure environmental protection by adequately managing the company's operations, and, whenever possible, intervening in both the upstream and downstream operations in the life cycle of its products in order to minimise their impact;
5. To place harmless products on the market with the ongoing goal of improving their overall quality;
6. To be proactive in gaining awareness of the environment surrounding the company, cooperating with suppliers and other partners so that we may grow together and be more successful overall;
7. To ensure resources are used sustainably, including using organic production and respecting the local biodiversity;
8. Commitment to continuously improving Soalheiro's IMS as part of a culture of organisational innovation, in order to improve the company's global performance;
9. To involve the entire "Soalheiro Team", ensuring that knowledge is transferred within teams, stimulating an environment that encourages internal creativity to continuously improve the quality and unique nature of the company's operations, as well as improving customer satisfaction; fostering a strategy that focuses on innovation, growth, communication, and consistency among all stakeholders.